

## **Need Phone/Internet Access? St. Charles School District Broadband Providers Step-up to Help Their Community**

On March 12, 2020, the FCC (Federal Communications Commission) specifically asked Broadband and Telephone Service Providers and Trade Associations to ensure that Americans do not lose their broadband or telephone connectivity during the COVID-19 Pandemic by taking the Keep Americans Connected Pledge. The Pledge reads as follows:

Given the coronavirus pandemic and its impact on American society, [[Company Name]] pledges for the next 60 days to:

- (1) not terminate service to any residential or small business customers because of their inability to pay their bills due to the disruptions caused by the coronavirus pandemic;
- (2) waive any late fees that any residential or small business customers incur because of their economic circumstances related to the coronavirus pandemic; and
- (3) open its Wi-Fi hotspots to any American who needs them.

Click [here](#) to read the full news release from the FCC.

The following is a list of Broadband Providers serving the St. Charles School District who have taken the FCC's pledge and that have a COVID-19 Response Plan posted on their website.

### **AT&T Mobility**

Provider's Website: <https://www.att.com/wireless>

Providers' COVID-19 Response: <https://about.att.com/pages/COVID-19.html>

### **CenturyLink**

Provider's Website: <https://www.centurylink.com/>

Provider's COVID-19 Response: <https://news.centurylink.com/covid-19>

### **HBC**

Provider's Website: <https://www.hbci.com/>

Provider's COVID-19 Response: <https://www.hbci.com/coronavirus-free-internet-assistance-program/>

### **Hughes Network Systems, LLC**

Provider's Website: <https://www.hughesnet.com/>

Provider's COVID-19 Response: <https://www.hughes.com/resources/press-releases/message-about-covid-19>

### **Mediacom**

Provider's Website: <https://mediacomcable.com/>

Provider's COVID-19 Response: <https://mediacomcable.com/about/news/corona-company-initiatives/>

### **Sprint**

Provider's Website: <https://www.sprint.com>

Provider's COVID-19 Response: <https://www.sprint.com/en/landings/covid-19.html?INTCID=HPB:ALL:ALL:COVID19:LP>

### **T-Mobile**

Provider's Website: <https://www.t-mobile.com>

Provider's COVID-19 Response: [https://www.t-mobile.com/brand/ongoing-updates-covid-19?cid=MGPO\\_TMO\\_P\\_CUSTSUPT\\_K49SR0SE1EB2Z9F6E20091\\_HP](https://www.t-mobile.com/brand/ongoing-updates-covid-19?cid=MGPO_TMO_P_CUSTSUPT_K49SR0SE1EB2Z9F6E20091_HP)

### **Verizon Wireless**

Provider's Website: <https://www.verizonwireless.com/>

Provider's COVID-19 Response: <https://www.verizon.com/about/news/our-response-coronavirus>

### **ViaSat, Inc.**

Provider's Website: <https://www.viasat.com/internet>

Provider's COVID-19 Response: <https://www.viasat.com/news/viasat-participate-fcc's-'keep-americans-connected'-initiative-pledges-keep-customers-and-small>