First Time Account Creation

- 1. On the Login page, expand the **Help** option. Options for forgetting your password or other login problems display.
- 2. Select the **If you have been assigned a Campus Portal Activation Key, click here** option. An Activating your Campus Portal Account screen displays.

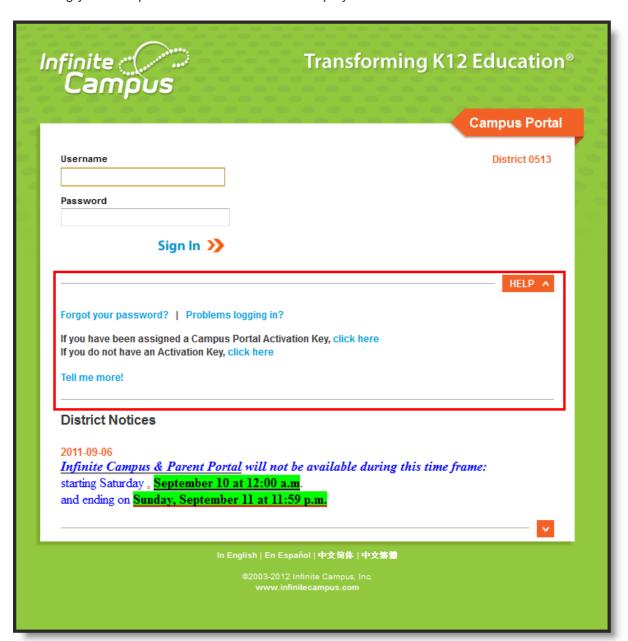


Image 7: Portal Login

Activation Key Entry

- 1. Enter the **Activation Key** the district has assigned to you. Once the Activation Key has been used to create an account, it cannot be used again.
- 2. Click the **Submit** button. The Activation Key will be verified, and when approved, a screen will prompt the user to create a username and password.

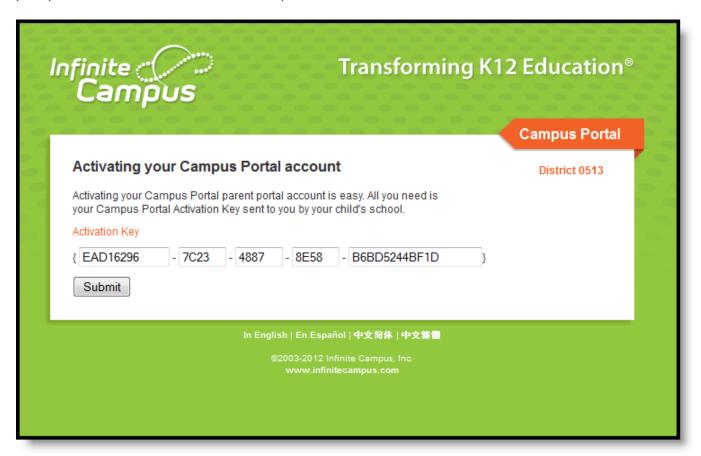


Image 8: Activation Screen

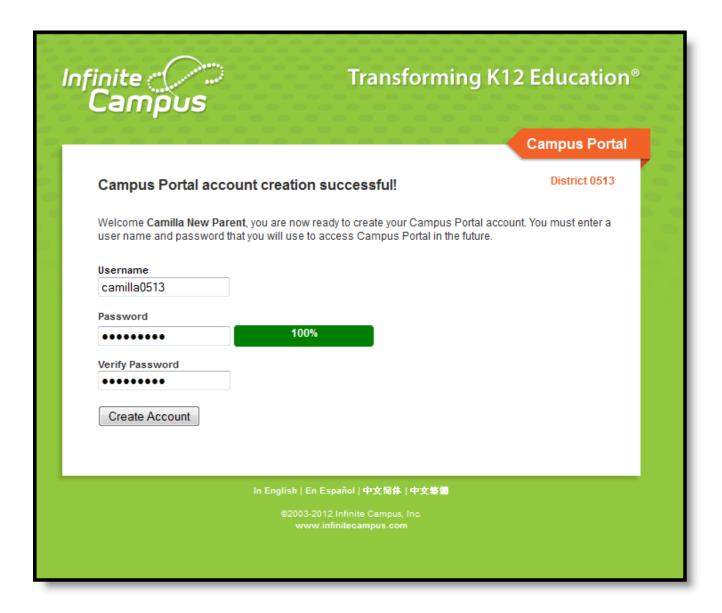


Image 9: Successful Account Creation

Username and Password Creation

- 1. Enter a **Username**. Use an alphanumeric (both letters and numbers) username.
- 2. Enter a **Password**. Use an alphanumeric password. Passwords should be at least 6 characters and considered a strong password.

Complex, tricky passwords are not always strong passwords and can be difficult to remember. For example, TheBr0wnC@t is a stronger password than !@#\$%&() because TheBr0wnC@t uses a combination of character types and is long, whereas !@#\$%&() uses only symbols and is short. A computer program can crack !@#\$%^&() easier than it can crack TheBr0wnC@t.

When creating a password, consider the following:

- Content Use a short two or three word sentence as your password.
- Length Make your passwords long (8-10 characters is usually sufficient).

- **Combination** Include letters, punctuation, symbols and numbers.
- Uniqueness Do not use your username or words found in the dictionary.
- 3. Re-enter the password in the Verify Password field.
- 4. Click the Create Account button.

This action will create the username and password. The username and password will be verified, and upon approval, the portal account will be created. Use *Click Here* link on the account creation page to enter the username and password to access the Portal information.

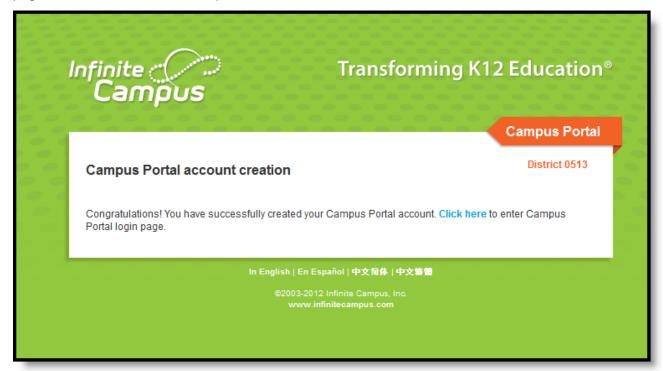


Image 10: Portal Account Created

Select the blue link Click here to enter Campus Portal.

Updating Family Member Information

Depending on district settings, parents may have the opportunity to review and request changes to Family Member data. Parents can request changes to the following fields:

- Contact information, including:
- First Name, Middle Name, Last Name, Suffix and Gender (for non-students only)
- Cell Phone
- Work Phone
- Other Phone
- Email Address
- Relationships
- Type of relationship
- Contact Order
- Legal Guardian Relationship

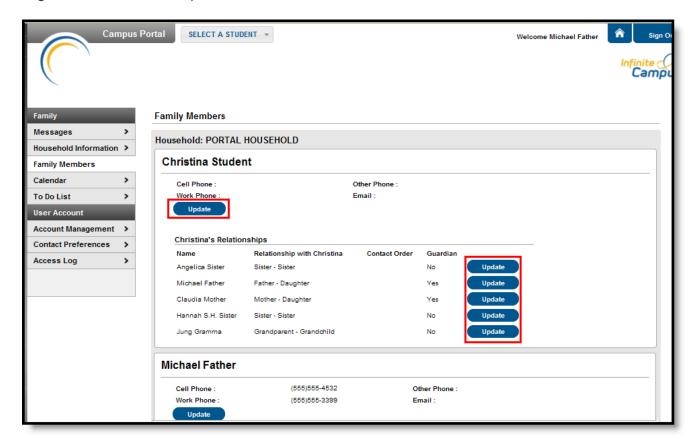


Image 1: Update Options for Family Members

Requests to change census data will be reviewed by district personnel and approved accordingly. There may be a short lag time between the time the request for change was submitted and when changes are reflected.

Updating Contact Information

- 1. Select the appropriate family member for which to request a change in information.
- 2. Click the **Update** button below the **Work Phone** field. A pop-up window will appear.
- 3. Enter the updated contact information. For phone numbers, enter the 10-digit number (i.e., area code plus number); for email addresses, enter the full email address (i.e., name@internetprovider.com). For name changes (last, first, middle), only alphabetic letters, numbers, periods, hyphens and apostrophes are allowed.
- 4. Enter any **Comments** related to the requested information. These comments are seen by the staff person processing the request.
- 5. Click the **Send Update** button. A confirmation message will appear indicating the request has been sent
- 6. Click **OK** to return to the Family view.

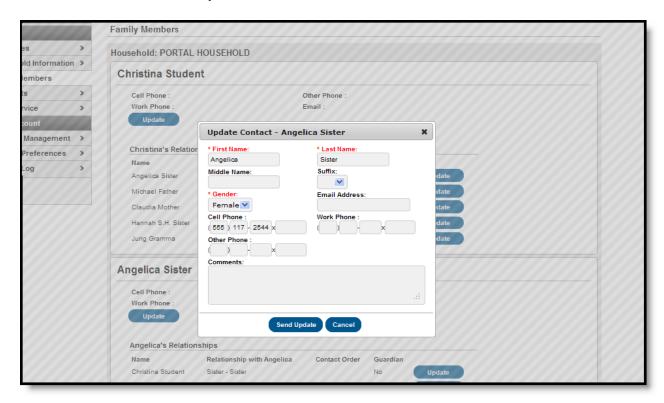


Image 2: Update Contact Information

Updating Relationship Information

- 1. Select the appropriate relationship to request a change in information.
- 2. Click the **Update** button to the right of the person's name. A pop-up window will appear.
- 3. Select the Relationship between the person's information that is currently being viewed and the chosen person. This is a required field.
- 4. Enter the **Contact Order** for this relationship.
- 5. Select whether the relationship is a **Legal Guardian Relationship**.
- 6. Enter any **Comments** related to the requested change in information. These comments are seen by the staff person processing the request.
- 7. Click the **Send Update** button. A confirmation message will appear indicating the request has been sent
- 8. Click **OK** to return to the Family view.



Image 3: Update Relationship Information

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